
Answers to Frequently Asked Questions

AREA COVERED – The County of Buckinghamshire and Rural Milton Keynes

THE PRICE – Negotiations take account of the international price of a barrel of oil and other factors such as bad weather, bank holidays and changing demand as well as the gross volume being ordered to ensure the price you pay is the best possible price at the time.

QUANTITY - The minimum quantity that can be ordered is 500 litres.

VAT - The price quoted is exclusive of VAT which is currently 5%

THE ORDER FORM – When you submit your order it becomes a firm order and not just an expression of interest. The price obtained is based on everyone's orders, so unless there are exceptional circumstances the order is definite as soon as it is placed with the local co-ordinator or in the absence of a co-ordinator, AF-Affinity.

MONEY – Local co-ordinators do not handle any money.

PAYMENTS FOR OIL - All payments for oil go directly from the customer to AF-Affinity who then pay the supplier. Community Impact Bucks do not handle any oil payments.

DELIVERY OF OIL – Allow up to 10 days for delivery from the deadline order date. In most cases delivery will be sooner. Where necessary the oil company will contact customers direct to confirm details of the delivery.

MEMBERSHIP - Individual household membership costs £24, Community Building (village hall) £36 and Businesses £120 all payable annually directly to Community Impact Bucks Trading Ltd. by cheque or bank transfer.

VILLAGE CO-ORDINATOR – The group normally works through a volunteer local co-ordinator but group members without a co-ordinator will place their order directly with AF-Affinity. Local co-ordinators have FREE membership of the scheme.

For more information:

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